

WATER MATTERS



Behind every great  
success is a great vision  
and a partnership that  
stands the test of time...

hello!

## A partnership built on respect. Living and breathing the details. Delivering above and beyond all expectation. Knowing that water matters.

We recognise that Irish organisations and companies everywhere are evolving to accommodate rapid environmental change. The relationship between the demands of our modern society and the resources on which it depends is becoming increasingly fragile. Industry, technology and climate change are all influencing the ways in which we manage our water, now and in the future. As regulation increases and responsibility for the treatment of our most precious resource continues to shift, looking to the future requires vision and planning.

The good news is that within this era of change, there are opportunities to eliminate uncertainty; to navigate these challenges with a partner who can advise on the most effective way forward. A partner who will embrace responsibility with confidence and vigour. For you, that partner is **Response Group**.

water matters

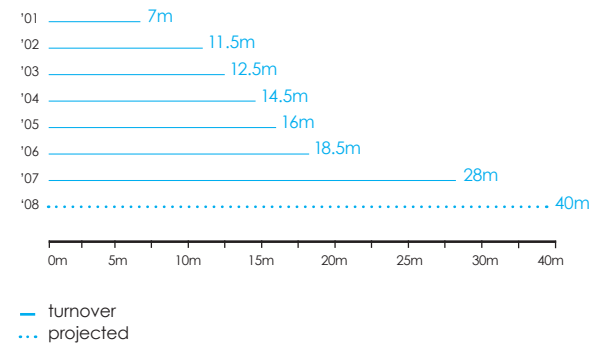


We exist to help you. That's why our company is organised and run so that we can achieve our best. This means delivering results consistently, satisfying our customers daily and devising coherent and innovative answers to often complex problems. We specialise in the treatment of waste water and industrial effluent. We offer turnkey solutions for municipal and industrial plants that incorporate design, contract, operation and maintenance capability. We are Irish and remain independent. We believe in the talent of our people and in the experience of our teams.

Most of all we believe that – pure and simple – **water matters.**

Our business is complex. Fast turnaround times, limitless paperwork, intricate scientific debate, endless problem solving and lots of hands-on physical labour. It's a good thing we love it so much. Over time we've learned that we really are at our best when we build strategic partnerships with our clients – when we are working towards a common objective. That's why we are fiercely dedicated to building relationships with our clients, understanding their goals and managing their risk. With this knowledge we can deliver practical and responsive answers and add real and significant value to our clients and the environment.

#### 2001 - 2007 group growth (€)



Our clients are diverse and dynamic, ranging from public authorities and institutions to fast growing commercial and industrial enterprises. We work on demanding and exacting projects, deal with challenging issues and deliver cost-effective results. By developing long-term relationships based on mutual trust and support, we can better anticipate our clients' needs and provide a meaningful, relevant and consistently valuable service. That way, we mitigate risk, improve reliability and reduce costs.

## We recognise that our responsibility to create products and processes is shaping the future of how Ireland's water is managed.

Our expertise in design, engineering and construction services is increasing the demand for complete turnkey packages that deal with everything from preliminary project planning, concept and feasibility right through to design, construction, long-term operations, maintenance and support.

### **Our design, build and operate capability gives our clients access to:**

- The most economic solution in terms of time, capital cost and energy efficiency
- Lower carbon footprint
- Innovative and tailored design
- Long term solutions that will last up to 25 years
- Risk management
- Best practice in health and safety
- Experienced project and process management teams
- Technical support and scientific expertise
- Regular monitoring of performance efficiencies and plant optimisation
- Consultancy on regulatory issues relating to environmental compliance
- Laboratory analysis

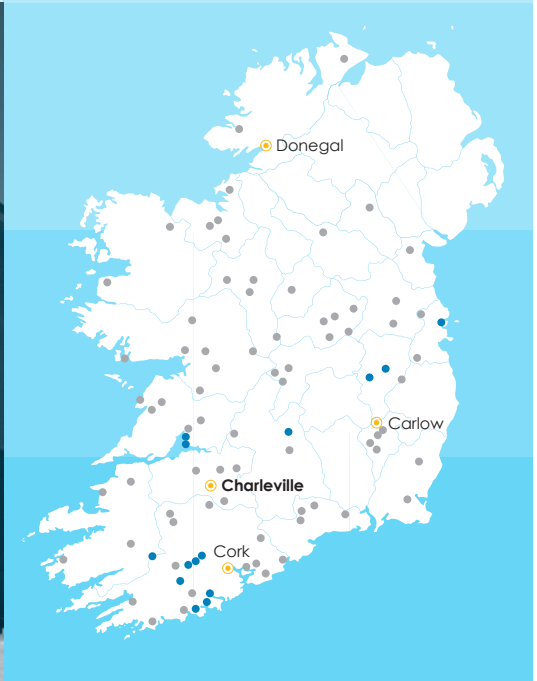
Our premises, communications infrastructure and information technology ensure our teams are aware of developments as they happen. Working with passion, vision and energy, we are focused on the bigger picture - a 360° personal service based on experience, detailed planning and, above all, delivering results.

Our culture and our environment is all about fostering innovation, stimulating creativity and connecting people with knowledge quickly and efficiently. Strategic locations in Charleville (head office), Carlow, Cork and Donegal, make us ideally positioned to operate on both regional and national platforms.



**offices:**  
Charleville (head office),  
Carlow, Cork and Donegal

- office locations
- design and build projects
- operations and maintenance projects



## evolution and revolution

It's difficult to believe, but there was a time when the term 'carbon emissions' meant little to any of us. Yet now, climate change, carbon emissions and the race to change the pattern of human behaviour is putting the environment at the top of the agenda. The stakes are high. Protecting our natural resources, minimising environmental risk and protecting our communities are just some of the obligations that government and industry are undertaking.

As environmental standards become increasingly stringent so too will the demand for newer, energy saving technologies. This is why we are continually assessing and developing emerging technologies from around the world – to advise on and address the challenges for water treatment in Ireland. We are developing strategic partnerships with international partners where their knowledge and skill complements and enhances our own.

As environmental specialists we demonstrate that every action we take – the materials we choose, the technology we utilise, the life cycle of what we specify – each action represents a choice that we can control and monitor.

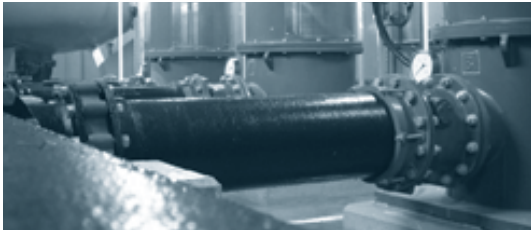


**sample projects completed:**  
ballyheigue sewerage scheme and mogeely water supply scheme



people matter too!

We really value our people. We are very serious about finding and developing top-flight professionals who bring creativity, energy and great ideas to our company and our clients.



**sample projects completed:**  
east waterford water supply improvement scheme

Our multidisciplinary team is made up of specialists in design, engineering, process, operations management and business strategy. What they have in common is a passion for what they do, a natural ability to think for themselves and a will to reach beyond the ordinary. Working together in multidisciplinary teams, our people create a culture that is rich in respect, experience and knowledge.

Our 'can do' attitude often characterises the way we overcome critical challenges. Every member of our team is dedicated to putting Ireland at the forefront of water treatment technology and operations. That's what drives us forward. That's what makes us tick.

Talk to us - **we'd love to talk to you.**



**Response Group**

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